

**Crown House Surgery**  
**CHAT Meeting**  
**Wednesday 20<sup>th</sup> March 2019**  
**2:00pm Library**

**Present:** June, Barbara, Shirley, Norma, Jessica, Sue, Philip, Bill, Howard, Cilla, Jodie (student nurse)

**Apologies:** Tony

**Welcome**

Sue was welcomed to the meeting.

**Review and Ratify Minutes:**

The minutes from the previous CHAT meeting held in January were agreed as being true and accurate.

**ACTION:        NONE REQUIRED**

**Shirley's update on PIN**

Shirley updated the meeting following the PIN meeting that was held on the 19<sup>th</sup> February. Mark Russell, Ley member, was in attendance at this meeting.

There was information shared about the minor ailment scheme available at pharmacies. Larwood, GP practice in Worksop have used the scheme a lot as they deal with more on-line consultations.

A better voice for young people: People from Primary Care are going into schools to talk about children's health. There is also work going on to encourage young people to work within the NHS.

There had been discussion around the 5 year frame work and how the NHS and BMA are working together.

Shirley is happy to share this information via email should anyone wish to receive the information.

Open Access: Jess explained how open access works within Retford and the surrounding villages. Although Crown House Surgery does not provide this service the patients of Crown

House Surgery have access to the appointments which would require them attending another practice within the area such as Tuxford, Riverside or Kingfisher.

**ACTION: NONE REQUIRED**

### **Traffic Exit Issue**

Howard updated the meeting on what CHAT has done so far. Before doing anything further CHAT agreed that they need to establish if they have the support to pursue it.

**ACTION: JC to take to Partnership and Building Management**

### **GP Recruitment**

Jess informed the meeting that the practice has appointed two new GPs who will be starting in May.

Dr Julian Roberts retires on the 31<sup>st</sup> March. CHAT expressed that they would like to present him with a gift.

**ACTION: JC to liaise with JR as to a time to come in and meeting with CHAT**

### **Any Other Business:**

Norma informed the meeting of her experience with dealing with the new crematorium at Barnby Moor.

**ACTION: NONE REQUIRED**

**Next CHAT Meeting – 8<sup>th</sup> May 2019 at 2pm**