

Crown House Surgery
CHAT Meeting
Wednesday 18th October 2017
2:00pm Library

Present: Andrew Middleton, Cilla Moss, Philip Moulton, Howard Oates, Andrew Middleton, Norma Taylor, Dr McFarlane, Jessica Cliff, Vicki Brelsford, Shirley Scott

Apologies: Heather Skidmore, Bill Campbell-Turner

Review and Ratify Minutes:

An issue with e mails were addressed so the minutes from last meeting will be sent

Shirley's update on PIN

Shirley has no update for this month's meeting due to not being a PIN Meeting held.

The PIN meeting is arranged for the 11th January at Retford Hospital.

Chat about Carbs

Dr McFarlane opened the meeting to advise the CHAT Members that a group named "CHAT about Carbs" is being organised. This will be open to patients and staff members to come along. The first session will be on Wednesday 1st November starting at 6.30pm in the reception area at Crown House Surgery, it will then be the first Wednesday of each month.

Posters and advertising on the TV will be placed and played in the waiting room; staff members will be promoting this when patients attend the practice.

Flu Fayre update:

JC informed the meeting that this year's flu fayre was a huge success with lots of positive feedback from patients. this will happen again next year in the same way. JC thanked the CHAT members for their time helping on the flu fayre.

Practice Booklet:

Dr Roberts will be giving Jess an update for the next meeting.

Waiting Room Music:

It was decided to try and play serenity music to see how patients feel.

Action: JC to purchase cd's

AGM Agenda:

Elected

- Chair - Bill Campbell-Turner
- Vice Chair- Philip Moulton
- Elect Secretary – Vicki Brelsford
- Elect Representative to attend PIN and other patient Groups - Shirley Scott

Any Other Business:

Discussions on the volume of traffic pulling on and off to the hospital.

JC will e mail others within the Primary Care Centre to find out if others have the same issue.

Actions: JC to e mail others with the Primary Care Centre

Next CHAT Meeting - 22nd November 2017 at 2pm