

Crown House Surgery
CHAT Meeting
Wednesday 9th May 2018
2:00pm Library

Present: Jess, Philip, Norma, Barbara, Cilla

Apologies: Vicki, Bill, Howard, Shirley

Review and Ratify Minutes:

The minutes were agreed as true and accurate.

Jess will ensure a copy of the minutes get sent out to Barbara in the post as she has no access to a computer.

Norma asked if the CHAT about Carbs group may be started up again in the future. Jess responded that she couldn't say and explained that at the moment there were no plans to with Dr McFarlane being away and that she did the group in her own time. Jess further explained that the practice were concentrating on looking at developing group sessions within the practice and investing the money that Dr McFarlane was successful in bidding for in training to work towards this.

Shirley's update on PIN

Shirley was not present today to update the group. There is a meeting tomorrow but unfortunately there will be no representative from CHAT. Shirley can update the group at the next meeting from the minutes.

Practice Booklet

Jess informed the meeting that there is no update on the practice booklet.

Traffic Exit Issue

Jess informed the meeting that the letter has been sent off and will update the meeting of any response.

Any Other Business:

Cilla informed Jess that the website for CHAT is out of date the minutes have not been uploaded since November and the dates of future meetings have not been published. Jess will ask staff responsible to update the site.

CHAT discussed the process of prescriptions, during the conversation Jess was asked if there would be any flexibility in the 7 day request to lengthen this to 10 days as it can be very tight with ordering and collection. Jess will take this question back to the partners.

Jess informed CHAT that the practice will be employing Janette on a permanent contract from June.

Next CHAT Meeting – 20th June 2018 at 2pm