

Crown House Surgery
CHAT Meeting
Wednesday 28th March 2018
2:00pm Library

Present: Shirley, Norma, Barbara, Tony, Phillip, Heather, Jess, Vicki

Apologies: Cilla, Andrew

Review and Ratify Minutes:

The minutes from last month's meeting were agreed as true.

Shirley's update on PIN

Shirley informed the meeting that the next PIN will be on 10th May 2018 but unfortunately cannot attend, JC asked for this to be put on the agenda for April's meeting for someone to volunteer to attend on Shirley's behalf. Shirley discussed the agenda of the last meeting with regards to a new pathway for Diabetic patients and a new sleep clinic for children that is hopefully starting. An extension to the A&E department is nearly finished which include 3 more consulting rooms.

Action: VB add "Attend PIN in May" to next month's meeting

Chat about Carbs

JC informed the meeting that sadly Dr AMcF is still off and will be for the next few months, Unfortunately CHAT about carb meetings have been cancelled due to CHS to pilot new group sessions.

Practice Booklet

Still no further forward with the Practice Booklet unfortunately.

Waiting Room Music:

JC mentioned no complaints have come in with regards to playing the “easy listening” music, so CHS will stick with this for the next few months.

Traffic Exit Issue

JC is attending a Management meeting soon so will be able to get an update from other organisations at Retford Primary Centre.

Any Other Business:

Phillip asked if CHS will be getting an extra pair of hands while Dr AMcf is off, JC informed the meeting due to some negative experience with using locums the partners feel this would not be an option; the partners are sharing the workload themselves and have 2 Nurse practitioners to help with capacity. CHS surgery have recently employed a Practice Nurse (Vicky) as Jade will not be returning after her maternity leave, and also a HCSW (Chris).

Next CHAT Meeting – 25th April 2018 at 2pm